

EVERYTHING YOU NEED TO KNOW ABOUT: Community Services



CS includes: Parks, Recreation Facilities Operations & Programming, Tourism, Culture, Community Development, Festivals, Volunteer Coordination, Park Planning, Urban Forestry & **CW Fire Rescue Services**

NUMBER OF STAFF

6 full time
66 Volunteer/paid on call
Officers & Firefighters



WHAT DO WE DO?

Centre Wellington Fire Rescue Services provides Public Safety Education. Fire Safety Inspections and code enforcement. Respond to complex range of emergencies that are a threat to life or property.

KEY FACTS



- CWFRS responds to over 500 emergencies a year.
- New firefighters trained over 140hrs in their first year to meet NFPA firefighting standards.
- Our firefighters train approximately 75+ hrs. per year. Our firefighters obtain several levels of NFPA certification. NFPA testing and standards are used internationally and recognized as one of the highest fire service standards in the world.
- Firefighters do an additional 36 hrs. of other duties per-year. Fire Prevention, public education, inspecting, test and maintenance of equipment.
- CWFRS has two fire stations, 1 storage facility, 5.7+M\$ of rolling stock, 2 pumpers, 2 Rescues, 2 Tankers, 1 Aerial, 1 All Hazard Pumper, 3 boats, 1 ATV Argo, 2 Support Vehicles, 3 command vehicles, 1 UAV Drone.

CURRENT & UPCOMING PROJECTS

- Preparing specifications & tender for a new tanker in 2019. (Fleet Vehicle Forecast)
- Preparing specification & tender for an addition & renovation to the Elora fire station.
- Hiring process has started for approximately 11 new VFF. This will fill vacancies and increase staffing as per the Fire Master plan.
- Update Establishing & Regulating By-Law.
- Increase Fire Prevention & Public Safety Education.
- Create a formal stand-by system for senior officers

TOP QUESTIONS ASKED



1. Why does my smoke alarm or CO Alarm beep?

We suggest changing the battery, if it is still beeping after that, check the manufacturers date, they are only good for 10 years and you may require a new alarm.

2. Do you rescue animals?

Yes, we do not want pet owners to risk themselves to rescue their animal, and we love animals too!

3. What is the most important thing to do if there is a fire?

Get out of the building as quickly as you can, find a safe place and call 911, Never enter a burning building.

4. How many firefighters sleep in the fire station at night?

None, our firefighters are volunteers / paid on call. That means when there is an alarm they have to respond from home or work to the fire station then go to the emergency.

5. Do you do tours or can we visit the fire station.

Yes! Please contact us to make an appointment.

6. How many smoke alarms and CO Alarms do I need?

By law, you require a working smoke alarm in every sleeping area and on every level of you home. You need a CO Alarm outside every sleeping area.

7. Where should I put a fire extinguisher?

Close to an exit. In case of fire you should always have an escape plan in case you can't put out the fire. Buildings can be replaced, people can't.