

EVERYTHING YOU NEED TO KNOW ABOUT: Community Services



CS includes: Parks, Recreation Facilities Operations & Programming, Fire Services, Fergus Grand Theatre, Tourism & Culture, Volunteer Coordination, Urban Forestry & **Parks & Facility Operations**

NUMBER OF STAFF



Full Time Positions:

Manager of Parks & Facilities Operations
Facility Operations Supervisor
Horticulturalist
Parks & Open Space Lead Hand
Facility Booking Coordinator
Facility Attendant Lead Hand
Full Time Facility Attendants (7)

Part Time or Seasonal Contract Positions

Weekend Attendants (14)
Facility Assistants (8)
Concession Services Coordinator
Concession Attendants (10)
Seasonal Horticultural Students (2)
Seasonal Parks Students (7)

WHAT DO WE DO?

The Parks and Facility Operations Division provide a clean, safe, enjoyable environment to all residents and visitors that are visiting or using our facilities, trails and parks. All facilities and parks adhere to all municipal policies, industry best practices, staff procedures, as well as ministry standards established by Public Health, TSSA and CSA. We maintain and provide safe affordable recreation opportunities to residents and visitors of Centre Wellington.

The department provides the facilities for Centre Wellington community groups and sports groups to operate their activities. We rent and provide information on our facilities, halls, ball diamonds, sports fields, floors and Ice pads to minor sports groups, community groups, businesses and the public. We provide information on rental requirements, policies and applicable legislation. Our team helps coordinate special events with Township staff and outside organizations.

KEY FACTS



- 26 playgrounds/ 2 fully accessible
- 1 leash-free dog park
- 33 wayfinding and attraction signs
- 6 Soccer/Rugby full size fields/ 3 mini-fields
- 5 Baseball full size fields/2 mini ball fields
- 2 Splash pads
- 97.6 Hectares of Parkland (Active & Passive)
- Trails
- 3 Community Centres & 3 public washrooms
- 9 Multi-Purpose Rooms
- 3 Indoor Ice Pads & 7 outdoor rinks
- Indoor Aquatic Centre
- Fitness Centre
- 2 concession booths
- 95% of Prime Time Ice Rented (2016/2017 Season)
- Sportsplex is equipped with a generator for emergency situations
- 241 Flower Baskets and Planters, and 20 annual gardens
- 397 Organizations are Facility Users
- 12,920 Individual Public Renters of Facilities

CURRENT & UPCOMING PROJECTS

Current & Upcoming Projects in 2019

- o O'Brien Park improvements including replacing Nora Carlaw Splash Pad
- o Forfar & South Ridge Park Washrooms
- o Facility Accessibility Improvements
- o Medical Building Accessible Entrance
- o New park development as part of subdivision development
- o Improved interconnections to trails
- New Project on municipal property as part of MacDonald funding:
- o KIPP Oven improvements, Bissell Park Improvements, Elora Sculpture & Elora Skatepark

TOP 5 QUESTIONS ASKED



1. How much does it cost and how can I rent the ice, hall, boardroom etc.?

The Public is encouraged to contact the Centre Wellington Community Customer Service Counter 519-846-9691 x903 or the Facility Booking Coordinator at x 326 to inquire about rates and availability for facility rentals. Rates and fees are established by Council annually through the rates and fees by-law. The list of available rental spaces and facilities and the associated fees is too extensive to share in this short information sheet.

2. Why is there no prime time ice available to rent for birthday parties, family functions, etc.?

It is best to contact the Facility Booking Coordinator to check availability, however here is an idea of cost:

Prime time ice is allocated to minor sports groups based on the Townships Ice Allocation Policy. Minor Sports Groups use 74% of our prime time ice. We have a number of adult sports groups and private rentals that book on a weekly basis for the season. Private bookings are based on a first come first serve basis. It is difficult to meet the demands for private rentals during prime-time hours. We often suggest private rentals take advantage of our public skating times and coordinate booking a room/hall at one of our facilities for their private event as we have more availability with rooms/halls.

CW Minor Hockey 88.5 Hours/week

Grand River Mustangs Girls Hockey 31.5 Hours/week

Fergus Skating Club 8.5 Hours/week

Elora Skating Club 8.5 Hours/week

Elora-Fergus Ringette 9 Hours/week

3. When will a new arena, indoor turf facility, splash pad, skatepark ... be built?

The Township is in the process of finishing the Parks and Recreation Master Plan. The Master Plan help Staff plan and allocate funding to accommodate the needs and the growth of our Community. During the Master Plan process there was consultation with the public, sports and cultural groups as well input from Staff and Council.

4. Why didn't the Township include an indoor walking track when the Sportsplex was built?

Originally, an indoor walking track was to be included in the expansion of the Fergus Community Centre. Due to cost of the original design the indoor walking track was one of the items eliminated.

Facility hours of operation (Hours may change based on bookings and events scheduled)

Centre Wellington Community Sportsplex & Elora Community Centre

Winter 5:30 a.m – 1 a.m.

Summer 5:30 a.m. – 12 a.m.